

Introduction

Welcome to **Ramkamara Foreign Exchange Bureau's** privacy policy. Your privacy matters to us, and we are committed to safeguarding your personal information. This policy explains how we collect, use, disclose, and protect your information.

Information We Collect

We may collect the following types of information:

- Personal Identification Information (Name, Email Address, Phone Number, etc.)
- Demographic Information (Age, Gender, etc.)
- Transaction Data (Exchange Rates, Currency Exchanged, Transaction History, etc.)
- Technical Information (IP Address, Browser Type, Device Information)

Use of Information

We use the information collected for the following purposes:

- To provide and improve our services
- To personalize user experience
- To process transactions
- To communicate with you
- To comply with legal obligations
- For internal analytics and monitoring

Disclosure of Information

We may disclose your personal information under the following circumstances:

- With your consent
- To comply with legal obligations
- To protect and defend our rights and property
- In the event of a business transfer, merger, or acquisition

Data Protection and Security

We employ appropriate security measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. These measures include secure servers, encryption, and stringent access controls.

Your Rights

In compliance with CCPA, CPRA, and GDPR, you have the following rights:

- The right to access the information we hold about you
- The right to request correction or deletion of your personal data
- The right to restrict or object to our processing of your personal data
- The right to data portability
- The right to lodge a complaint with a supervisory authority

Cookies and Tracking Technologies

We use cookies and similar tracking technologies to monitor activity on our service and hold certain information. Cookies are files with a small amount of data that may include an anonymous unique identifier. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our service.

Google Analytics & AdSense

We use Google Analytics to analyze the use of our website. Google Analytics gathers information about website use by means of cookies. The information gathered is used to create reports about the use of our website. Google's privacy policy is available at: <https://policies.google.com/privacy>.

We also use Google AdSense on our website. AdSense uses cookies to serve ads based on your previous visits to our website or other websites. Google's use of advertising cookies enables it and its partners to serve ads to our users based on their visit to our sites and/or other sites on the Internet.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

- Email: contact@ramkamarafxsbureau.com
- Phone: +232-7845-9003
- Address: 134, Mahei Boima Road, Bo District, Sierra Leone.

